

ROCOCO MOBILEFRONTIER OPERATOR EDITION - Conference Call Scheduling Application

OVERVIEW

Rococo's Conference Call Scheduling Application leverages the power of OSA/Parlay to allow subscribers to schedule conference calls directly from Microsoft Outlook, the scheduling and email tool used by most business professionals. With MobileFrontier Operator Edition, subscribers can select conference call participants and arrange, change or cancel conference calls from within the MS Outlook user interface. Rococo's Conference Call Scheduling Application is easy to install and use. In fact, subscribers can begin scheduling calls within minutes of installing the application.



BENEFITS

MobileFrontier subscribers can:

- Schedule conference calls directly from MS Outlook
- Utilise existing MS Outlook contacts to set up multi-party conference calls
- Manage multiple scheduled conference calls
- Schedule conference calls to any phone number (business, mobile, home etc.)
- Set-up a conference call as easily as entering an appointment into an MS Outlook calendar

FEATURES

- Tightly integrated with MS Outlook - appears as a button on the main toolbar
- Easy to install and use
- Checks for conflicting conference calls before scheduling a new call
- "Clash threshold" determines whether calls can be scheduled back-to-back
- System scales with hardware capacity

HOW IT WORKS

The MobileFrontier plug-in appears as a button on the main toolbar within MS Outlook. To schedule a call, the user selects one or more contacts in the MS Outlook Contact Pane and then clicks on the plug-in button, labeled 'Conference Call'. The application will display a window that shows selected contacts. The user then selects a date and a time for the call. When the user clicks 'OK' the application submits a request through an OSA/Parlay gateway, which directly schedules the call with the underlying switch. When the conference call start time arrives, the participants' numbers are automatically dialed, and the conference call begins.



